



## SMARTBRIDGE + M-FILES

SUCCESSFULLY IMPLEMENT AND INTEGRATE AN INTELLIGENT ENTERPRISE CONTENT MANAGEMENT SOLUTION

M-Files®

Businesses must digitally transform themselves to compete and win in today's marketplace. Modernizing core applications such as enterprise content management (ECM) is essential to streamline how enterprise document assets are stored, managed, searched and retrieved for **business process efficiency** and **automation**.

Smartbridge recommends M-Files, the market-leading ECM software, for organizations seeking to transform their content management processes with AI-driven intelligent document management capabilities.

### THE SOLUTION

M-Files provides a next-generation intelligent information management platform that improves business performance, embedding naturally into your everyday systems, like Outlook and Salesforce, helping find and use information assets more effectively.

### THE SERVICE

Smartbridge is an M-Files certified reseller and implementation partner, experienced in architecting and delivering M-Files for enterprises. We apply thought leadership and innovation to bring our customer's intelligent content management goals to reality.

## WHY SMARTBRIDGE + M-FILES?

SUCCESSFUL ADOPTION OF M-FILES BEGINS WITH SMARTBRIDGE

### SMARTBRIDGE

Our experience with data management, integration, enterprise applications, and robust project methodology ensures your M-Files deployment will successfully serve as a foundational component to your overall applications architecture.

#### USER EXPERIENCE FOCUSED

Safeguard your long-term success with proper change management and ensure user adoption.



### M-FILES

#### MORE THAN ECM

Unify systems, data and content across the organization without disturbing existing systems and processes or requiring data migration. Access it through web, mobile or desktop.

#### DRIVEN BY THE POWER OF AI

Intelligent services provide metadata suggestions using natural language processing and text analytics.



## CONSTRUCTION

When done right, intelligent project document management supports all three pillars on which a successful construction project is built – cost, time & safety.

Sample use cases:

- Digitize paper documents and create workflows to gain a competitive edge - from submittals, RFIs, as-builts and more.
- Create contracts using templates and placeholders for consistency and efficiency, with critical information automatically filled-in, drastically decreasing the risk of errors.

**Download our free  
Tool Kit for construction:**  
[Smartbridge.com/aecdocs](https://Smartbridge.com/aecdocs)



## FOOD SERVICE

People and document-heavy food service companies must actively manage business risks by effectively storing document assets and efficiently processing and retrieving them when necessary.

Sample use cases:

- Track the forms and receipts related to supply chain orders and deliveries
- Publish procedures and other documents for onboarding, training, and inspections

**Read more about our work:**  
[Smartbridge.com/restaurant](https://Smartbridge.com/restaurant)

## FOR IT

- ✓ Support 'full stack' implementation and integration with enterprise systems
- ✓ Consolidate management of business content and records in one solution
- ✓ Enable workflows with alerts and notifications
- ✓ Develop custom enhancements with scripting or API functionality

## FOR BUSINESS

- ✓ Eliminate risk of people using outdated or unauthorized document versions
- ✓ Automate form-driven processes to improve efficiency
- ✓ Improve management visibility into data collection from operations
- ✓ Establish or support standards for governance, compliance, and audit management

## ARE YOU READY FOR INTELLIGENT INFORMATION MANAGEMENT?

- ? Does your team constantly waste time looking for, and recreating documents because they can't find what they need?
- ? Do people use email or their local desktops to store and manage documents? (Typically the top two "systems" in use by companies without intelligent information management!)
- ? Does your current system make it difficult to find what you need because the file was named incorrectly, saved in the wrong repository or is the wrong version?
- ? Do you lack proper workflows to enforce compliance and approvals?

# FEATURED CASE STUDY

**TEAM**<sup>®</sup>

A global industrial services provider successfully deployed M-Files integrated with Service Management applications. Two major achievements include:

## CENTRALIZED BILLING PROCESS



Improved timeliness with fewer days outstanding



Less revenue leakage of invoicing through the adoption of consistent procedures

## DIGITAL JOB PACKAGE



Ensure correct procedures are available and easily accessible to field technicians



Document controls around safety, quality and technical procedures

**“At TEAM we have the vision to maximize quality and efficiency through digitally-enabled workflows, and Smartbridge is our partner in designing and implementing that vision. M-Files and Smartbridge together have helped us create solutions to intelligently manage critical operational documents for our technicians in the field.”**

**- Tracy Terrell, CIO of TEAM Industrial Services**



View the full case study at [smartbridge.com/teamcs](https://smartbridge.com/teamcs)

46% of employees say it's challenging and time-consuming to find documents they need

source: M-Files Top Document Management Challenges



Smartbridge focuses on simplifying business transformation. We apply thought leadership and innovation to bring our customer's digital agenda to reality.

We partner with customers in their journey from vision to adoption, and across the plethora of technology options available today.

The full suite of Smartbridge services includes Digital Innovation, Systems Modernization, Applications Integration, Data Management, Business Intelligence & Analytics, Enterprise Mobility and Automation.

Visit [Smartbridge.com](https://www.smartbridge.com) for articles, videos and podcasts to inspire your transformation journey.



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